

I received a cochlear implant in May of 2002. Following implantation, I was able to use mobile telephone, but only those with an analogue signal. With digital phones, there was considerable interference which limited use. When my analogue phone expired, I was at a loss, in that only digital replacements were offered. After many hours of in-store trials, I was finally able to find a digital telephone that was compatible with my processor, with no interference.

In this regard, I urge you maintain in-store trials to provide equally for those of us who can not hear well.